

*In with the new ...*

**File for your benefits ONLINE!**  
It's quick, easy and available 24/7!

Coming soon, our automated telephone Interactive Voice Response system known as VICTOR will no longer be available for filing Unemployment Insurance (UI) claims.

For access to UI services 24 hours a day, seven days a week, visit our online **Benefit Internet Filing (BIF)** system through your myAlaska account.



**ALASKA DEPARTMENT OF LABOR  
& WORKFORCE DEVELOPMENT**



File for benefits online using the same myAlaska account used to file your Permanent Fund Dividend (PFD).

If you do not already have a myAlaska account, follow the instructions on our

**UI Filing Guide:**

[labor.alaska.gov/  
unemployment/  
ui\\_filing\\_guide.pdf](http://labor.alaska.gov/unemployment/ui_filing_guide.pdf)

### **BENEFITS OF FILING ONLINE USING BIF:**

- Start a new claim or reopen an existing claim
- Set up Direct Deposit
- File for benefits
- View payment status
- View and print 1099G Tax Information
- No long wait times on the phone
- Online Help function
- Get help finding a job
- Available 24 hours a day/seven days a week

We are an equal opportunity employer/program.  
Auxiliary aids and services are available upon request  
to individuals with disabilities.