

Army & Air Force Exchange Service

RECRUITING

Customer Experience Associate (Host) in Anchorage

JOB DESCRIPTION:

As a Customer Experience Associate at the Express, you will assist customers in finding what they are looking for and ensure the Express is stocked with the products customers want. You'll know which products will meet customer's needs and stay up to date on trends. With your knowledge and helpful suggestions, customers will continue to shop the Exchange. You will prioritize customer needs over tasks and grow sales by maintaining merchandise, signs and labels on the sales floor.

Expectations:

- Greet every customer with eye contact and smile in your authentic way
- Acknowledge every waiting customer as soon as they arrive to the Express to let them know you'll be right with them
- Listen to customer needs; ask appropriate follow-up questions to ensure you offer appropriate products that meet the specific need of the customer
- Ensure customers have an extraordinary experience while shopping
- Complete transactions accurately and efficiently while engaging customers in appropriate conversation.

STARTING PAY:

\$15 per hour

BENEFITS:

- No military affiliation or base access required to apply
- On-the-job training and advancement opportunities
- Hiring preferences for military spouses and veterans

APPLY ONLINE:

applymyexchange.com

CONTACT:

JBER Exchange Human
Resources Office,
(907) 753-0232, ext. 108

Email:

zzWRAKHRO@aafes.com



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& WORKFORCE DEVELOPMENT